

This warranty is for Ecofloor under tile heating elements and under tile heating mats.

Ecofloor under tile heating elements carry a Lifetime Warranty for repair or replacement of the under-tile heating only.

The warranty is based on the following criteria.

- The element is installed in accordance with the manufacturer's instructions.
- Installation is carried out in accordance with AS/NZS3000.

The warranty encompasses faults that may be attributed to either material or manufacturing defects of the heating element, cold-tail joints and cold-tail/element connection.

The Lifetime warranty is conditional and is provided for the life of the floor coverings into which the element was initially installed. For the purpose of this warranty, floor coverings are defined as the building material layer into which the element is embedded or inseparably connected.

IMPORTANT. Upon completion of the installation of the element, a copy of the test results (as recorded on the installation guide) is to be emailed to info@ecofloorheating.co.nz

Where a claim is lodged against the warranty, proof of purchase may be required.